

MARKED UP VERSION OF AMENDMENTS

Specification Amendments Under 37 C.F.R. § 1.121(b)(1)(iii)

In the Inventors Section:

Please replace the section with the following:

Chandan Adhikari, John T. Anderson, Mark E. Bucci, Paul J. Piccolomini,
Dennis H. Smith and Joseph A. Velazquez

In the Related Applications Paragraph

Replace the paragraph at page 1, lines 4 through 8 with the below paragraph marked up by way of bracketing and underlining to show the changes relative to the previous version of the paragraph.

This application claims benefit to U.S. Provisional Application Number 60/214,393 [____],
filed June 28, 2000, entitled "Business Volume and Workforce Requirements Forecaster Engine," by
Chandan Adhikari, John Anderson, Mark E. Bucci, Paul J. Piccolomini, Dennis Smith and Joseph A.
Velazquez, the entire teachings of which are incorporated herein by reference.